

What is the problem we're trying to solve?



GOAL

Increase the number of viable businesses impacted by the pandemic, that survive the crisis and thrive

Metric: # of businesses accessing stimulus or relief, # of business filing for bankruptcy, # of jobs created by SMEs



PROBLEM HYPOTHESIS

LOWER DEMAND

THERE IS DEMAND, BUT RESOURCES ARE LIMITED



ROOT CAUSES

Consumer preferences shifted, making business not viable

- Provide training for business owners seeking to pivot/adapt and support to seize new market opportunities
- Enhance filling efficiency to promote new business development
- Improve insolvency procedures and reduce bankruptcy costs
- Broadband access to enable pivots from storefront reliance to digital marketplace

Temporary demand downturn due to safety or other concerns

- Stimulate local demand, through actions such public campaigns ("shop local"), incentives to tourism and regulation changes (e.g. alcohol sales for restaurants)
- Seizing lessons learned from the pandemic to help businesses adapt to new consumer preferences (e.g., outdoor dining, takeout)

Business have excessive debt

- Provide incentives to debt restructuring to alleviate debt burden and mitigate risk
- Target direct relief with loans to help address high overhead costs (e.g., rent)

Capital needs to adapt or reopen business

- Simplify access to capital sources (microlending, business resiliency funds, industry-focused grants)
- Establish tax benefits to small businesses in impacted sectors
- Reduce or eliminate bureaucratic or eligibility hurdles for access to available funds

Tight labor market and shifting workers' preferences

- Encourage businesses to adopt better employment practices to attract and retain workers (e.g., higher wages, benefits, improved scheduling, and ownership opportunities) via tax incentives or paycheck protection programs
- Workforce development programming for job training and upskilling opportunities
- Simplify hiring processes and promoting flexibility around regulatory barriers (e.g. around remote work)
- Remove or mitigate barriers that prevent workers from returning to the workforce



STRATEGIES

**Skills, knowledge, and business environment/
Laws and regulations**

**Stimulating local SME demand/
Regulatory changes**

Expand access to targeted sources of economic stimulus and relief

Mitigate labor market frictions



POLICY LEVERS

What are you trying to accomplish? (and how will you know?)

